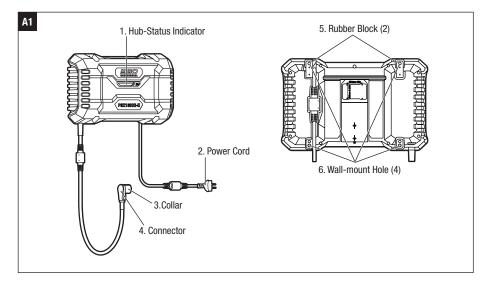
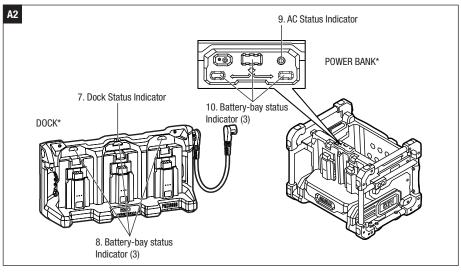
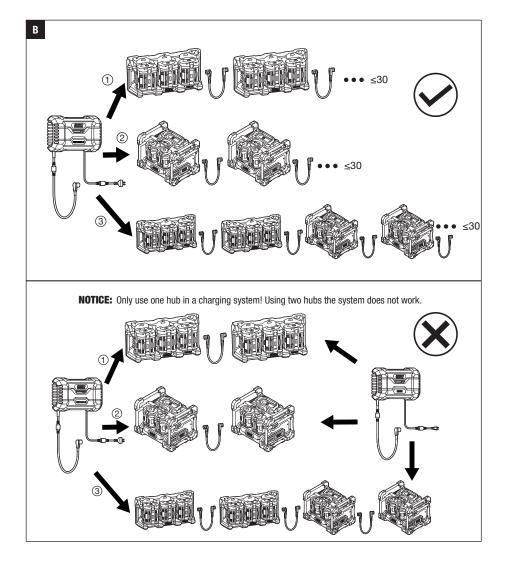


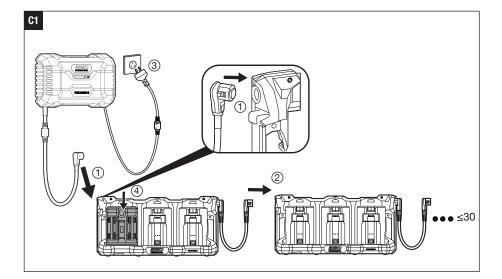
## OPERATOR'S MANUAL **PGX<sup>TM</sup> COMMERCIAL CHARGING 1600W HUB** MODEL NUMBER PGX1600E-H

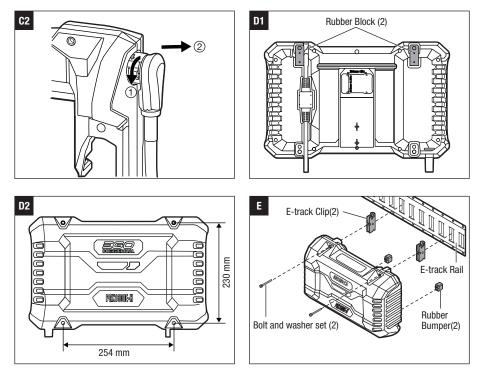
⚠ WARNING: To reduce the risk of injury, the user must read and understand the Operator's Manual before using this product. Save these instructions for future reference.













## **READ ALL INSTRUCTIONS!**



**WARNING:** To ensure safety and reliability, all repairs should be performed by a qualified service technician.

## **SAFETY SYMBOLS**

The purpose of safety symbols is to attract your attention to possible dangers. The safety symbols and the explanations with them deserve your careful attention and understanding. The symbol warnings do not by themselves, eliminate any danger. The instructions and warnings they give are no substitutes for proper accident prevention measures.

**WARNING:** Be sure to read and understand all safety instructions in this Operator's Manual, including all safety alert symbols such as "DANGER," "WARNING", and "CAUTION" before using this product. Failure to follow all instructions listed below may result in electric shock, fire, and/or serious personal injury.

## **SAFETY INSTRUCTIONS**

This page depicts and describes safety symbols that may appear on this product. Read, understand, and follow all instructions on the machine before attempting to assemble and operate.

	Safety Alert	Precautions that involve your safety
	Read Operator's Manual	To reduce the risk of injury, user must read operator's manual.
	Indoor Use	Use this device indoors only
	Class II Construction	Double-insulated construction
T25A	Fuse-links	Time-lag miniature fuse-link

	Regulatory Compliance Mark	This product complies with applicable Australian standards.	
WEEE		Waste electrical products should not be disposed of with household waste. Take to an authorized recycler.	
$\sim$	Alternating Type or a characteris		
	Direct Current	Type or a characteristic of current	
V	Volt	Voltage	
A	Amperes	Current	
Hz	Hertz	Frequency (cycles per second)	
W	Watt	Power	
min	Minutes	Time	
Ah	Ampere-hours	Battery Capacity	
kg	Kilogram	Weight	
°C	Celsius	Temperature	

## **GENERAL SAFETY INSTRUCTIONS**

**WARNING:** Read and understand all instructions. Failure to follow all instructions listed below may result in electric shock, fire and/or serious personal injury.

The term "appliance" in all of warnings listed below refers to corded appliances or battery operated (cordless) appliances.

**WARNING:** To ensure safety and reliability, all repairs should be performed by a qualified service technician.

#### WORK AREA SAFETY

- Keep the work area clean and well lit. Cluttered or dark areas invite accidents.
- Do not operate appliances in explosive environments, such as in the presence of flammable liquids, gases, or dust. Appliances create sparks, which may ignite the dust or fumes.

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## ELECTRICAL SAFETY

- Avoid body contact with grounded surfaces, such as pipes, radiators, ranges, and refrigerators. There is an increased risk of electric shock if your body is grounded.
- Appliance plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with grounded appliances. Unmodified plugs and matching outlets will reduce the risk of electric shock.
- Do not expose appliances to rain or wet conditions. Water entering an appliance will increase the risk of electric shock.
- Do not abuse the cord. Never use the cord for carrying, pulling, or unplugging the appliance. Keep the cord away from heat, oil, sharp edges, or moving parts. Damaged or entangled cords increase the risk of electric shock.
- This hub can work with EGO Dock PGX3000D to charge the EGO battery packs list below:

HUB	DOCK	BATTERY PACKS	
PGX1600E-H	PGX3000D	BA1400, BA1400T, BA2800, BA2800T, BA4200, BA4200T, BA5600T, BA6720T	

 This hub can work with EGO Power bank PGX1400PB to charge the EGO battery packs list below:

HUB	POWER BANK	BATTERY PACKS
PGX1600E-H	PGX1400PB	BA1400, BA1400T, BA2800, BA2800T, BA4200, BA4200T, BA5600T, BA6720T
		HC2240T

#### SERVICE

- Have your appliance serviced by a qualified repair person using only identical replacement parts. This will ensure that the safety of the appliance is maintained.
- When servicing an appliance, use only identical replacement parts. Follow instructions in the maintenance section of this manual. Use of unauthorized parts or failure to follow maintenance instructions may create a risk of shock or injury.

### SAFETY INSTRUCTIONS FOR HUB

- Before using the battery hub, read all instructions and cautionary markings in this manual and on the battery hub, the battery pack and the product using the battery to prevent misuse of the products and possible injury or damage.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Do not use the hub outdoors or expose it to wet or damp conditions. Water entering the hub will increase the risk of electric shock.
- Do not handle hub, including the hub plug and hub terminals with wet hands.
- Use of an attachment not recommended or sold by the battery-hub manufacturer may result in a risk of fire, electric shock, or injury to persons.
- Recharge only with the hub specified by the manufacturer. A hub that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- Do not abuse the cord or hub. Never use the cord to carry the hub. Do not pull the hub cord to disconnect the plug from a receptacle. Damage to the cord or hub could occur and create an electric shock hazard. Replace damaged cords immediately.
- Make sure that the cord is located so that it will not be stepped on, tripped over, come in contact with sharp edges or moving parts, or otherwise be subjected to damage or stress. This will reduce the risk of accidental falls, which could cause injury and damage to the cord, which could then result in



electric shock.

- Keep the cord and hub from heat to prevent damage to housing or internal parts.
- Do not allow gasoline, oils, petroleum-based products, etc. to come in contact with plastic parts. These materials contain chemicals that can damage, weaken, or destroy plastic.
- Do not operate the hub with a damaged cord or plug, which could cause shorting and electric shock. If damaged, have the hub repaired or replaced by an authorized service technician at an EGO Service Centre.
- Do not operate the hub if it has received a sharp blow, been dropped, or has otherwise been damaged in any way. Take it to an authorized service technician for an electrical check to determine if the hub is in good working order.
- Do not disassemble the hub. Take it to an authorized service technician when service or repair is required. Incorrect reassembly may result in a risk of electric shock or fire.
- Unplug the hub from the electrical outlet before attempting any maintenance or cleaning to reduce the risk of electric shock.
- Disconnect hub from the power supply when not in use. This will reduce the risk of electric shock or damage to the hub if metal items should fall into the opening. It will also help prevent damage to the hub during a power surge.
- Risk of electric shock. Do not touch the uninsulated portion of output connector or uninsulated battery terminal.
- To reduce the risk of injury, close supervision is necessary when an appliance is used near children.
- To reduce the risk of electrical shock, do not put hub in water or other liquid. Do not place or store appliance where it can fall or be pulled into a tub or sink.
- During charging, the battery packs must be placed in a well-ventilated area (for hubs for battery packs that release gases into the atmosphere during normal charging).
- Save these instructions. Refer to them frequently and use them to instruct others who may use this appliance. If you lend this appliance to someone else, also lend these instructions to them to prevent misuse of the product and possible injury.

## **EXTENSION CORDS**

## **WARNING:** AN EXTENSION CORD SHOULD NOT

**BE USED UNLESS ABSOLUTELY NECESSARY.** Use of an improper extension cord could result in a risk of fire and electric shock. If an extension cord must be used, make sure:

- The pins on the plug of extension cord are the same number, size and shape as those of the plug on hub.
- The cord is properly wired and in good electrical condition.
- The size is large enough for AC ampere rating of hub as specified below:

Cord Length (Metres)	15 m	30 m
Cord Size (mm <sup>2</sup> )	0.75 mm <sup>2</sup>	0.75 mm <sup>2</sup>

- An extension cord is a temporary solution. Move the hub to a standard receptacle as soon as the job has been completed.
- Never connect more than one hub or other device to an extension cord.
- Never use an extension cord with a wattage rating lower than the wattage on your hub's rating plate.
- Do not link (chain) extension cords.

#### SAVE THESE INSTRUCTIONS!

## **SPECIFICATIONS**

Hub Input	220 – 240V~, 50 / 60 Hz, 1600 W		
Hub Output	56 V <b></b> , Max. 24 A		
Compatible Dock	PGX3000D		
Compatible Power Bank	PGX1400PB		
Charging Time	Approximately 45 mins for 3 x BA2800T (5.0Ah) 100 mins for 3 x BA6720T (12.0Ah) 170 mins for HC2240T (40.0Ah) + 2 x BA4200T (7.5 Ah)		
Recommended Charging Temperature	5 – 40 °C		
Recommended Storage Temperature	-20 – 70 °C		
Hub Weight	5.2 kg		

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### RECOMMENDED ACCESSORIES

**WARNING:** Use only identical replacement parts listed below. Use of parts that do not meet the original equipment specifications may lead to improper performance and compromised safety.

PART NAME	MODEL NUMBER
PGX™ E-Track Mounting Kit	AEK1000

## DESCRIPTION

### KNOW YOUR HUB (Fig. A)

- 1. Hub Status Indicator
- 2. Power Cord
- 3. Collar
- 4. Connector
- 5. Rubber Block (2)
- 6. Wall-mount Hole (4)
- 7. Dock Status Indicator
- 8. Battery-bay Status Indicator for Dock (3)
- 9. Power Bank AC Status Indicator
- 10. Battery-bay status Indicator for Power Bank (3)
- \* NOT INCLUDED

## **OPERATION**

#### **CHARGING BATTERY PACKS**

The PGX<sup>™</sup> 1600W hub is designed to charge EG0 battery packs installed in the EG0 PGX<sup>™</sup> 3-PORT DOCK PGX3000D and/or charge EG0 battery packs installed in the EG0 PGX<sup>™</sup> POWER BANK PGX1400PB. Read operator's manual included with the dock and power bank.

**NOTE:** Lithium-lon battery packs are shipped partially charged. Before using them for the first time, fully charge the battery packs.

- Ensure that the power outlet fuse or circuit breaker is rated for at least 10 Amps.
- Avoid using a power outlet with oxidized or damaged pole pieces.
- During charging, the battery packs must be placed in a well-ventilated area (for hubs for battery packs that release gases into the atmosphere during normal charging).

Hub Compatibility with Dock and/or Power Bank (Fig. B)

## Fig. C1 shows how to charge the battery packs via the docks:

1. Push the collar of the hub connector onto the dock until you hear a click as shown in Fig. C1 (step 1).

**NOTE:** To disconnect the hub from the dock as shown in Fig. C2.

- Connect the dock to the next dock in the same way (step 2).
- Plug the hub into the power supply (step 3). The hub status indicator and dock status indicator will glow green, indicating that the hub and the dock are working properly and can charge the battery packs.
- 4. Align the raised ribs of a battery pack with the mounting slots in one of the dock's battery bay. Slide the battery pack down into the battery bay (step 4). The battery release button will spring up indicating that the battery pack is securely attached.
- 5. The hub will communicate with the battery pack installed on the dock to evaluate the condition of the battery pack. When the battery pack meets the charging conditions, the hub will begin charging the battery pack and the hub status indicator and the battery-bay status indicator (above the inserted battery pack) will flash green.
- 6. Insert more battery packs on the docks.
- When connecting more docks to the hub, the hub will supply power to the docks in the order of proximity

   the dock nearest to the hub is powered first. The flashing green battery-bay status helps identify which battery is currently charging.
- 8. When the battery packs are fully charged, the hubstatus indicator and the battery-bay status indicators will glow solid green. The "fuel gauges" on the battery packs will go out. It is recommended to disconnect the hub from the power supply, if it is not going to be used for a long period of time.

#### NOTE:

- A significantly reduced run time after fully charging a battery pack indicates that the battery pack is near the end of its usable life and must be replaced.
- The hub, dock and power bank may get warm during charging. This is part of the normal operation. Charge in a well-ventilated area.

**NOTE:** For the charging sequence of the battery packs in the same dock/power bank, refer to the operator's manuals of EGO Dock PGX3000D and EGO Power bank PGX1400PB.



Hub, Dock a	& Power	Bank	Indicators
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HUB		DOCK		POWER BANK	
Hub Status	Hub Status Indicator	Dock Status Indicator	Battery- bay Status Indicator(s)	AC Status Indicator	Battery-bay Status Indicator(s)
Standby (no battery to charge)	Solid green	• Solid green	Off	Solid green	Off
Normal charging	Flashing green	• Solid green	Flashing green above the battery pack(s) being charged	Solid green	Flashing green above the battery pack(s) being charged
Charging slowly when the hub temperature is 40 – 60°C	Flashing orange	• Solid green	Flashing green above the battery pack(s) being charged	• Solid green	Flashing green above the battery pack(s) being charged
Fully charged	Solid green	• Solid green	Solid green above the fully charged battery pack(s)	Solid green	Solid green above the fully charged battery pack(s)
Hub is too hot or too cold	Solid red	Off	Off	Off	Off
Hub error	Flashing red	Off	Off	Off	Off
Hub operates normally.		٠		•	
Charging a hot or cold battery pack	Solid green	Solid green	Solid red above the battery pack being charged	Solid green	Solid red above the battery pack being charged

9

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## CHARGING A HOT OR COLD BATTERY PACK

If the battery pack in the charging dock is outside of the normal temperature range, the corresponding battery-bay status indicator will glow solid red and the power indicator on the battery pack will turn off. When the battery pack cools down or warms up to a normal temperature range, the battery pack will resume to charge automatically.

### A BATTERY PACK OR DOCK/POWER BANK ERROR

If the battery pack error is detected, the corresponding battery-bay status indicator will flash red and the power indicator on the battery pack will turn off.

- Remove and re-insert the battery pack in the dock/ power bank. If the battery-bay status indicator still flashes red, try charging a different battery pack that is known to be functional.
- 2. If the new replacement battery pack can be charged normally, the original battery pack is faulty.
- If the battery-bay status indicator still flashes red after trying to charge a functional battery pack, reset the hub by unplugging the hub from power supply and waiting until the hub status indicator goes out. Then reconnect the plug to the power supply.
- 4. If the battery-bay status indicator still flashes red after step 3, the dock/power bank may be faulty.

## MOUNTING THE HUB

#### Wall-mount Holes

- 1. Make sure the two rubber blocks fit into the upper slots of back of the hub (Fig. D1).
- Use four M5, at least 76 mm length screws and washers (not included) to securely mount the hub to the wall (Fig. D2).

**NOTE:** Mounting surface should be at least 19 mm thickness to maximize holding the hub.

#### Mounting onto E-track Rail (kit sold separately) (Fig. E)

EGO E-track mounting kit is required to mount the hub onto an E-Track rail.

- 1. Disconnect the hub from power outlet.
- 2. Remove the two rubber blocks shown in Fig. D1.
- Install the E-track clips (included in the kit) into the recessed areas (vacated by the rubber blocks) as shown in Fig. D.
- Secure each E-track clip to the hub using M5 bolt and washer sets by assembling tool (included in

the kit).

- Insert two rubber bumpers (included in the kit) into the outer lower slots on back of the hub.
- Snap the hub to the E-track rail using the E-track clips as shown and make sure the hub is secured to the rail.
- To remove the hub from the E-track rail press the release levers on the E-track clips and pull the hub away.

**NOTE:** The hole in the E-track clip can function as an anti-theft device using a padlock (not included). The shackle diameter range is 5-7 mm.

## MAINTENANCE

A WARNING: To avoid serious personal injury, always disconnect the hub from power outlet and remove the battery pack(s) from the dock when cleaning or performing any maintenance.

WARNING: It is not recommended to use compressed dry air as a cleaning method of the hub. If cleaning with compressed air is the only method to apply, always wear safety goggles or safety glasses with side shields when cleaning the hub. If the operation is dusty, also wear a dust mask.

A WARNING: If the power cord is damaged, it must be replaced by the manufacturer,, its service agent or similarly qualified persons in order to avoid a hazard.

#### **GENERAL MAINTENANCE**

Avoid using solvents when cleaning plastic parts. Most plastics are susceptible to damage from various types of commercial solvents and may be damaged by their use.

Use clean clothes to remove dirt, dust, oil, grease, etc.

A WARNING: Do not at any time let brake fluids, gasoline, petroleum-based products, penetrating oils, etc. to come in contact with plastic parts. Chemicals can damage, weaken or destroy plastic which may result in serious personal injury.



**WARNING:** When servicing, use only identical EGO replacement parts. Use of any other parts may create a hazard or cause product damage. To ensure safety and reliability, all repairs should be performed by a qualified service technician at an EGO Service Centre. When not in use, store the machine in door.

#### PROTECTING THE ENVIRONMENT



Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities.

Contact your local government for information regarding the collection systems available.

If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.



## TROUBLESHOOTING

PROBLEM	CAUSE	SOLUTION
The hub status indicator flashes orange.	The hub will charge slowly when the hub temperature is 40 – 60 °C, which is normal operation.	No action needed.
	1. Hub output overcurrent.	<ol> <li>Reset the hub by unplugging the hub from power supply and waiting until the hub status indicator goes out, then reconnect the plug to the power supply. If it does not work, call EGO Service Centre.</li> </ol>
The hub status indicator flashes red.	<ol> <li>The hub's fan is blocked or damaged.</li> </ol>	<ol> <li>Unplug the hub, shake the hub slightly, and then reconnect the hub to the power supply to see whether the hub works normally. If it does not work, call EGO Service Centre.</li> </ol>
	3. AC input under-voltage.	3. No action needed. The hub will resume to charge after the AC input voltage is stable. If the AC input voltage is still not stable after many times, unplug the hub from power supply and waiting until the hub status indicator goes out, then reconnect the plug to the power supply.
The hub status indicator glows solid red.	1. Hub is too hot.	1. Unplug the hub from power supply and wait until the hub cools down, then reconnect the plug to the power supply. If it does not work, call EGO Service Centre.
ieu.	2. Hub is too cold.	2. Allow the hub to warm up. Charging will resume when the hub returns to the normal temperature.
The battery-bay status indicator above one of the batteries will glow solid red. The hub status indicator is solid green.	The battery pack is too hot or too cold.	Allow the battery pack to cool down or warm up. Charging will begin when battery pack returns to the normal temperature.
The dock/power bank status indicator goes out. The hub status indicator solid green.	<ol> <li>Bad connection between the hub and dock/power bank.</li> <li>Faulty hub dock/power bank.</li> </ol>	<ol> <li>Try to disconnect the hub connector and reconnect it to the dock/power bank.</li> <li>Contact EGO Service Centre for the dock/power bank replacement.</li> </ol>



PROBLEM	CAUSE	SOLUTION	
		1. Remove and re-insert the battery pack in the hub dock/power bank.	
The battery-bay status indicator above one of the		<ol> <li>If the battery-bay status indicator still flashes red, try charging a different battery pack. If the new replacement battery pack can be charged normally, the original battery pack is faulty.</li> </ol>	
batteries is flashing red. The hub status indicator is solid green.	Battery pack or one of three battery- bays of the dock/power bank is faulty.	<ol> <li>If the battery-bay status indicator still flashes red after replacing the battery pack, reset the hub by unplugging the hub from power supply and waiting until the hub status indicator goes out, then reconnect the plug to the power supply.</li> </ol>	
		If the battery-bay status indicator still flashes red after step 3, the dock/power bank may be faulty – call EGO Customer Service.	
The dock status indicator and all the battery-bay status indicator flash red.	The dock is faulty.	Contact EGO Service Centre for the dock replacement.	
The power bank status indicator	The power bank is faulty.	Contact EGO Service Centre for the power bank replacement.	
flashes red.	The power bank's fan is blocked or damaged.	Contact EGO Service Centre for service or replacement as needed.	



## WARRANTY POLICY

For warranty service or to make a claim, please visit our Warranty Portal at egopowerplus.com.au/warranty-policy, alternatively you can contact EGO customer service via the following: **Australia 1300 000 346**, **New Zealand 0508 000 346**.

Chervon Australia Pty Ltd ABN 36 165 077 501 and Chervon New Zealand Subsidiary Ltd NZBN 9429049277616 ("Chervon") warrants to the original domestic purchaser that this product will be free from defects in materials and workmanship for 5 years from date of purchase, and any battery or charger will be free from defects in materials and workmanship for 3 years from date of purchase.

Warranty for commercial use is 1 year on all product, battery and chargers. The Commercial Range Product Warranty for commercial users is 2 years for commercial tools, commercial batteries and commercial chargers. Please refer to product warranty table below for further clarification.

The warranty period for routine accessories, consumables or maintenance parts, such as, but not limited to, ride-on mower seat, wheels, tyres, anti-scalp wheels, brake discs, blades, trimmer heads, chain bars, saw chains, augers, blower nozzles, and all other EGO accessories is 90 days for residential purpose, 30 days for industrial, professional or commercial purpose. These parts are covered for 90/30 days from manufacture defects in normal working conditions.

To make a claim, call 1300 000 346 for AU or 0508 000 346 for NZ or lodge a claim via our portal link above. Any handling and transportation costs (and other expenses incurred in claiming this warranty) are not covered by this warranty and will not be borne by Chervon. The replacement product or part or repaired product will be made available for your collection at an address nominated by Chervon. Where a valid warranty claim is made, Chervon will replace the defective product or repair the fault. Where the product is repaired, Chervon may use refurbished parts. This warranty does not cover normal wear and tear, misuse or abuse (including overloading of the product beyond capacity and exposure to water or rain), accidents, neglect or lack of proper installation, and improper maintenance or storage. This warranty does not cover the damage resulting from modification, alteration or unauthorised repair. This warranty does not cover normal deterioration of the exterior finish, including but not limited to scratches, dents, paint chips, or to any corrosion or discolouring by heat, abrasive and chemical cleaners. This warranty is void if the product has been used for rental purpose. This warranty may also be further limited or voided as specifically detailed in the product Manual. Chervon has no other liability under this warranty. The benefits to you given by this warranty are in addition to other rights and remedies imposed by State and Federal legislation that cannot be excluded. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law and the New Zealand Consumer Guarantee Act 1993, You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable guality and the failure does not amount to a major failure. The warranty applies to the original purchaser and applies only to purchases made from authorised EGO Dealers, which can be confirmed on the website store locator. For avoidance of doubt, 3rd party online stores such as eBay, Gumtree, Amazon, etc. are excluded.

## Chervon Australia Pty Ltd, Unit 14, 5 Kelletts Rd, Rowville, VIC. 3178.

Ph Australia; 1300 000 346. Email: support@egopowerplus.com.au

Chervon New Zealand Subsidiary Ltd, 4th Floor, Smith & Caughey Building, 253 Queen St, Auckland, 1141. Ph New Zealand; 0508 000 346. Email: support@egopowerplus.co.nz



PRODUCT OR MODEL #	LIMITED WARRANTY FOR Consumer USE (Personal, Household USE)	LIMITED WARRANTY FOR PROFESSIONAL USE (ANY COMMERCIAL, AGRICULTURAL, INSTITUTIONAL, OR INCOME-PRODUCING USE)		
EGO Power+ Outdoor Power Equipment and Portable Power Products	5 years	1 year		
EGO Power+ Battery Packs and Chargers	3 years	1 year		
Specific warranties apply to the products below:				
Commercial Tools*	5 years	2 years		
Commercial Batteries & Chargers**	3 years	2 years		
Mini Bike (MB1000E)	1 Year	N/A		
Accessories / Consumables	90 Days	30 Days		

\*Commercial Tools include: BCX3800, BCX4500, BHX1001, CSX3000, CSX5000, EDX2000, HTX5300-P, HTX5300-PA, HTX7500, LBPX8000, LBX1000, LBX6000, LMX5300SP, PPX1000, PTX5100, PSX2500, PSX2510, STX3800, STX4500.

\*\*Commercial Batteries & Chargers include: BAX1501, CHU6000E, CHX5500E, HC2240T, PGX1400PB, PGX1600E-H, PGX3000D.